

Parish Trust Assessment

Statement	Rating
1. Policies, procedures, and systems are set up to make it possible to see a direct impact on the mission of the parish.	1 2 3 4
2. Internal and external communications are consistent, clear and transparent (you know who got it, why and what the response will be used for).	1 2 3 4
3. The pastor, staff and lay leaders are quick to respond to ideas, concerns and issues raised by staff, leaders and parishioners.	1 2 3 4
4. The pastor cares about his staff and lay leaders.	1 2 3 4
5. Staff and parishioners feel able to collaborate, innovate and take risks.	1 2 3 4
6. The parish is able to recruit and retain excellent employees and volunteers.	1 2 3 4
7. Staff and volunteers meet their goals in a reasonable amount of time and with demonstrable outcomes.	1 2 3 4
8. The parish has a good reputation in the local community and within the Diocese.	1 2 3 4
9. The pastor respects staff, lay leaders and key volunteers.	1 2 3 4
10. There is little or no unnecessary bureaucracy and redundancy within the parish.	1 2 3 4
TOTAL _____	

Turn to the next page to see how the level of trust in your parish measures up and answer the follow-up questions.

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10-15: The level of trust in the parish is very low.

16-20: The level of trust is somewhat low.

21-25: The level of trust is not bad, but there is still room for improvement.

26-30: The level of trust is good.

31-35: The level of trust is very high, but it still could be improved.

36-40: The level of trust is very high, but it can always be even better.

For conversation:

- Which statements describe your parish's highest ratings (ranked consistent at 3 or 4 by all who took the inventory)? These are strengths. Share with one another how these strengths are helping the parish fulfill its part of the mission?
- Based on the results of this assessment, what is a specific trust-related issue your parish needs to address? Who will address it?

See www.pentecostvigilproject.org/blog for more on trust.

Adapted from work done at American University and made available 4-22-20:

<https://www.american.edu/spa/key/upload/organizational-and-personal-trust-assessment-key-leadership-programs-arahaman-april-22-2020.pdf>